



# Wildlife Health Centre Bios

## Meet the Toronto Zoo's Project Management Team

### Leona Mitchell

#### Director, Facilities and Services

Leona Mitchell is the Director of Facilities and Services at the Toronto Zoo, and prior to this role, she held the title of Project Manager at the Zoo from May 2005 through August 2016. Leona began her career with Centennial College of Applied Arts & Technology, Manager Renovations & Special Projects and Architectural Services Co-ordinator, the same educational institute from where she received both her Architectural Technologist and Project Management Certificates. Furthermore, she attended the International Correspondence School for Gardening & Landscape Design. Leona is currently working towards completing the Facilities Management Administrator (FMA) program through BOMI and is a member of the Aquarium & Zoo Facilities Association (AZFA).



### Ben Knoop

#### Project Manager

Ben Knoop is the Project Manager at the Toronto Zoo and he has been working at the Zoo since 2012, when he began as the Supervisor, Projects & Exhibitory. Ben received his Bachelor's Degree in Mechanical Engineering from the University of Western Ontario and is licensed as a professional engineer with Professional Engineers Ontario. Prior to his career at the Toronto Zoo, he held the role of Project Engineer at a manufacturing facility. Ben is responsible for managing capital and operating projects at the Toronto Zoo and his favourite thing about working at the Zoo is seeing the animals, visitors and staff enjoying the habitats that have been renovated or newly built.



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